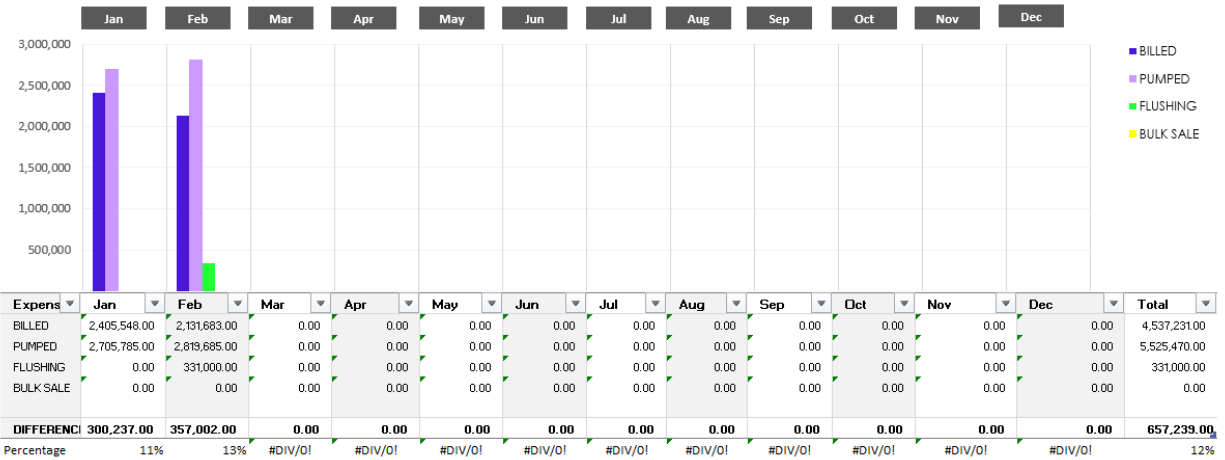


UTILITY REPORT

FEBRUARY 2021

- This month we had a little over 300K gallons used for flushing and filling the fire department trucks. Noted in graph below.
- We are in the process of converting data and running tests on the new Civic Systems program that will replace Banyon starting next month. In doing this, we have found a few issues with a couple of account setups that were made. This will result in corrected bills for these customers. We have contacted the attorney and he has informed us that we can go back up to 6 years for these charges. Since we have just found this error at the time that I am preparing this report, I will be working on figuring out the totals that we need to bill/credit over this next week. I will process the correction and draft a letter to send with the bill/credit to the residents effected. Details on the account will be reported to the council on next month's report. At this moment, we have 5 accounts, but this may change as we complete the transition.

2021 MONTHLY WATER GRAPH



| 2021 MONTHLY WATER USAGE PER GROUPS | | | | | | | | | | | | |
|-------------------------------------|-------------|------------|------------|---------------|-----------------|----------------|------------|----------|---------------|----------------|------------|---------|
| MONTH | RESIDENTIAL | COMMERCIAL | APARTMENTS | OUTSIDE USAGE | SUNRISE ESTATES | GALLONS BILLED | BULK SALES | FLUSHING | TOTAL GALLONS | GALLONS PUMPED | DIFFERENCE | % |
| JAN | 1,090,387 | 370,743 | 48,000 | 1,418 | 895,000 | 2,405,548 | | | 2,405,548 | 2,705,785 | 300,237 | 11% |
| FEB | 942,944 | 325,374 | 48,000 | 315 | 815,050 | 2,131,683 | | 331,000 | 2,462,683 | 2,819,685 | 357,002 | 13% |
| MAR | | | | | | n | | | n | | n | #DIV/0! |